

**Briefing for Healthier Select Committee
6 July 2010.**

LAA2 target NI 135

Carers receiving a needs assessment or review and a specific carer's service, or advice and information

Exception report

1. Performance – 2009/10

- The LAA target for adult social care for 2009/10 was set as a stretch target of 25%. That is 25% of all people who have received a community based service in the year.
- The total number of Carers is then calculated from the number of carers whose needs were assessed or reviewed by the council in a year who received a specific carer's service, or advice and information in the same year as a percentage of people receiving a community based service in the year. By year end 23.87% was achieved.
- 25% equates to 1099 carers whereas the actual number of assessments and reviews conducted was 1070

2. Explanation of performance

- Many Carers do not recognise themselves as Carers and refuse to have an assessment
- The specialist Carers Support Worker in the Older Peoples West team was vacant for much of the year.
- The Council invests a significant sum in Carers Services with the voluntary sector e.g. Alzheimers Society, Crossroads, Princess Royal Trust, MENCAP who all provide Carers support services but who do not conduct a formal care management assessment and review process that is inputted into the RAISE system due to Data Protection issues. An approximate further 1000 Carers are supported through these services.

3. Steps to address performance – 2010/11

- Carers support worker now in post in Older Peoples West team
- Carers grant has been used to fund a post within the Princess Royal Trust to support Carers of older people.
- The Carers Strategy group will work with GPS to increase the numbers of Carers identified that can then be offered support
- Care management teams have an allocation of the Carers Grant to provide individualised and flexible support to individual Carers.

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